

## **GENERAL TERMS & CONDITIONS ROOMS**

The following general terms and conditions are a contractual part of the issued request for accommodation and further arrangements at the Hotel Metropol. Any conditions to the contrary are invalid. By placing his / her order, the customer complies with this terms as well as all corresponding regulations under trade and industry law and assumes liability for compliance.

The booking of guest rooms as well as the agreement for all further arrangements are effectual and binding for both contractual partners with written confirmation by Hotel Metropol. Quotations are subject to change.

If there is a difference between verbal / written offer and the written confirmation of Hotel Metropol, the latter is always applicable.

Advance payments have to be credited to the account of Hotel Metropol, 7 days prior to arrival the latest.

Beyond the general terms & conditions of the Hotel Metropol, the "General terms and conditions for the hotel industry" (AGBH 2006) are valid.

### **GROUP CANCELLATION POLICY ROOMS**

up to 70 days prior to arrival	no charge
up to 42 days prior to arrival	30% of the booked arrangement
up to 28 days prior to arrival	50% of the booked arrangement
up to 14 days prior to arrival	75% of the booked arrangement
from 13 days prior to arrival	100% of the booked arrangement

### **START AND END OF ACCOMODATION**

Rooms are available on arrival day as of 2.30 pm. The rented rooms are to be vacated on departure day by 11.00 am. If the rented room is not vacated in time, the proprietor is entitled to charge another day.

The rented parking space in our car park shall be vacated on departure day by 12.00 noon.

### **GURANTEE & SETTLEMENT FOOD & BEVERAGE**

Notification of food selection, the selected arrangements as well as the exact number of participants, is required 4 weeks prior to arrival the latest. This number is regarded as the guaranteed minimum of participants for which the organizer will be charged regardless. In case there are more participants as ordered, the organizer will be billed for the actual number of persons present. In the event of a reduced number of participants for events of several days duration, the organizer will be invoiced for food & beverage only for the active number of participants as of the second day.

### **PRICES, BILLING & JURISDICTION**

All quoted prices are in Euro and include all taxes, fees and service charges, if not stated differently. Valid until cancelled. All note charges and bank charges are payable by the customer / the organizer.

Invoices are payable without deduction within 14 days of the invoice date. 15% p.a. interest will be charged for late payment. The place of jurisdiction is Innsbruck / Austria.

### **SELF-BROUGHT FOOD & BEVERAGES**

No food or beverages for consumption in the hotel are permitted to be brought into the hotel or associated premises without prior permission of the Hotel Metropol management. Hotel Metropol reserves the right to charge a commensurate fee for self-brought food & beverages.

### **LIABILITY**

The organizer is liable for damages caused by guests, employees or representatives of the organizer. The hotel will be liable for damages to or loss of objects brought into the hotel only when it is at fault, and in no case when third parties are at fault.

The hotel accepts liability for valuables and money up to € 550,- only.

### **CANCELLATION BY THE HOTEL**

The hotel may terminate the contractual relationship if: the event endangers smooth business operation, the organizer infringes upon legal obligations, the hotel's reputation or safety are endangered, agreed-upon advance payments are not made in time, or in the event of acts of god. In such cases the organizer is in no way entitled to assert compensatory claims.